PROCESS IMPROVEMENT CERTIFICATE

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STAFF
SIGN UP NOW

The **Process Improvement Certificate** is designed for UTA staff who want to learn and implement process improvement practices in their work groups and departments.

▶ FOUNDATIONS OF PROCESS IMPROVEMENT

2.5 hours (live or online)

Explore the methods used in addressing process issues to make effective changes.

▶ ADVANCED PROCESS IMPROVEMENT

1 day

Practice applying tools to improve your work environment.

▶ PRACTITIONER PROCESS IMPROVEMENT

3 days

Apply techniques and tools to lead process change efforts.

Complete all three classes to earn a certificate.

For more information, contact Business Process Improvement: karen.kusler@uta.edu.

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